

# EMERGENCY CONTACT DETAILS AND USEFUL INFORMATION

## Local Council Contact Details

Service	Contact Details
Switchboard Daventry District Council	01327 871100
Abandoned Vehicles (ELVIS) (End of Life Impound Scheme)	08456 121 999 elvis.recovery@northants.police.uk
Air Pollution & Quality Environmental Health (DDC)	01327 871100 <a href="https://www.daventrydc.gov.uk/business/environmental-health/pollution-control/">https://www.daventrydc.gov.uk/business/environmental-health/pollution-control/</a>
Dog Warden Environmental health	01327 871100
Gritting	Streetdoctor <a href="https://daventrydc.uk/living/winter-weather/">https://daventrydc.uk/living/winter-weather/</a>
Planning enforcement DDC Planning & Building Control	01327 871100 <a href="https://www.daventrydc.gov.uk/living/planning-and-building-control/planning-enforcement/">https://www.daventrydc.gov.uk/living/planning-and-building-control/planning-enforcement/</a>
Public rights of way	Streetdoctor
Road & Highway Repairs	Streetdoctor
Street Doctor NNC Highways	NNC Highways – <a href="http://www.northamptonshire.gov.uk/en/councilservices/Transport/roads/streetdoctor/Pages/Step1.aspx">Northamptonshire.gov.uk</a> <a href="http://www.northamptonshire.gov.uk/en/councilservices/Transport/roads/streetdoctor/Pages/Step1.aspx">http://www.northamptonshire.gov.uk/en/councilservices/Transport/roads/streetdoctor/Pages/Step1.aspx</a>

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## Emergency Contact Details

Service	Contact Details	Service	Contact Details
Crime Stoppers	0800 555 111	Out of hours medical advise	111
Emergency Services	999 (emergency) 101 (non-emergency)	Police counter-terrorism hotline	0800789 321
Environment Agency Incident Hotline	0800 80 70 60 (24 hrs)	Power cuts	105 0800 31 63 105 (24 hrs)
Gas Leaks	0800 111 999	RSPCA	0300 123 4999
Highways England	0300 123 5000	Water leaks Anglian Water	08457 145 145
NCC Emergency Planning Duty Officer	07885 292851	Local Water Company Severn Trent	0345 604 0785
Northamptonshire Highways	03001 261000 or 07000 782112 (out of hours)		

## Kilsby Flood Wardens

Julie Bunyan	01788 823707 07940 525272	Tom Hindle	01788 823378
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## Neighbouring Parish Council Details

<b>Barby Parish Council</b>	01788 891184
Catherine Camp	<a href="mailto:clerk@barbyonleyparishcouncil.co.uk">clerk@barbyonleyparishcouncil.co.uk</a>
<b>Ashby St Ledgers Parish Council</b>	07788 174294
Steven Rolt	<a href="mailto:ashbyclerk@gmail.com">ashbyclerk@gmail.com</a>
Crick Parish Council	01788 823040
	<a href="mailto:clerk@crickparishcouncil.org.uk">clerk@crickparishcouncil.org.uk</a>

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## Useful Information to help everyone in the community

### Winter Weather

Nearly all communities, regardless of where they live, are likely to face some type of severe winter weather at some point during the year. Winter storms can range from a moderate snow over a few hours to a blizzard that lasts for several days. Many winter storms are accompanied by dangerously low temperatures and sometimes by strong winds, ice, sleet and rain.

One of the biggest concerns is the winter weather's ability to knock out heat, power and communications services, sometimes for days at a time. Heavy snowfall and extreme cold can immobilize a wide area.

In a winter weather scenario you should:

- Check on older neighbours or relatives to make sure they're safe and well. Make sure they're warm enough, especially at night, and have stocks of food and medicines so they don't need to go out during very cold weather. If you are worried about a relative or neighbour, contact Wrapped Up Northants on 0845 677 2220.
- Keep up to date with road and weather conditions and severe weather alerts.
- Make sure that your community is ready for cold weather by informing them of how to stay safe this winter. [www.nhs.uk](http://www.nhs.uk) has useful information on how to KEEP WARM AND KEEP WELL during cold spells.
- Clear your car of any ice or snow, make sure your car is winter ready and you have a car emergency kit.
- Wear suitable clothes and footwear.
- Encourage people to get the flu jab.

### The Snow Code

- There is no law stopping you from clearing snow and ice from paths pavements or public spaces outside your home, shop or office.
- Don't be put off clearing snow & ice because you're afraid someone will get injured. Regardless of what you do, pedestrians & drivers have a responsibility to be careful themselves.
- Doing your part may help the local community and will be very helpful to the more vulnerable members of society.
- Go to the following NCC website for more: [www.northamptonshire.gov.uk/emergencies](http://www.northamptonshire.gov.uk/emergencies)

### Heatwave

Most of us welcome hot weather, but when it's very hot there are health risks. The very young, and the elderly are particularly at risk. Very hot weather can make heart and breathing problems worse.

The Meteorological Office has a warning system that issues alerts if a heatwave is likely. The following advice applies to everybody when it comes to keeping cool and comfortable and reducing health risks:

- Take notice of alerts on the radio, TV and [www.metoffice.gov.uk](http://www.metoffice.gov.uk) about keeping cool.

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- Visit or phone people who are less able to look after themselves, such as older neighbours, relatives and friends, and people with health conditions or mobility problems.
- Shut windows and pull down the shades when it is hotter outside. If it's safe, open them for ventilation when it is cooler.
- Avoid the heat: stay out of the sun and don't go out between 11am and 3pm (the hottest part of the day).
- Keep rooms cool by using shades or reflective material outside the windows. If this isn't possible, use light-coloured curtains and keep them closed (metallic blinds and dark curtains can make the room hotter).
- Have cool baths or showers, and splash yourself with cool water.
- Drink cold drinks regularly, such as water and fruit juice. Avoid tea, coffee and alcohol. If you go outside wear sunglasses, a hat and suitable light loose fitting clothing and apply sun cream.

**IF YOU SUSPECT THAT SOMEONE HAS HEATSTROKE, CALL 999 IMMEDIATELY. HEATSTROKE CAN CAUSE IRREVERSIBLE DAMAGE TO YOUR BODY, INCLUDING THE BRAIN, OR DEATH.**

### Power Outage

When the weather is nice it's easy not to give a second thought to preparing for storms. But thinking ahead can give you peace of mind when weather turns threatening.

To get the latest information on power cuts local to you, and who to contact for further information go to [www.westernpower.co.uk/Power-outages/What-s-Happening.aspx](http://www.westernpower.co.uk/Power-outages/What-s-Happening.aspx)

- Keep a torch handy. Avoid using candles and paraffin heaters.
- Keep a wind-up/battery/solar radio ready so you can listen to local radio updates.
- Many modern telephones, especially digital or cordless ones don't work in a power cut. Keep an ordinary analogue one handy.
- Protect sensitive electrical equipment such as computers with a surge protector plug.
- If you have a mains operated stair lift, check to see if there is a manual release handle that can be used to return the stair lift safely to ground level if it stops working.

Western Power Distribution have a Priority Services Register, so they are aware of residents needs and can advise them accordingly. If anyone in your community is vulnerable register at [www.westernpower.co.uk/About-us/Priority-Services/Priority-Services-Register.aspx](http://www.westernpower.co.uk/About-us/Priority-Services/Priority-Services-Register.aspx)

**Don't assume that the power company know you have no power. Please ring them as soon as possible. If they already know about the problem, they should be able to tell you when they expect your electricity to be restored. Please call 105.**